State of Illinois Judicial Branch Device & Internet Monitoring Request for Proposal Question Responses

1. Under the Internet Monitoring Software requirements it states under requirement F7 (the System must have the ability to integrate with OSPS's case management software to exchange client, device, alert and related information.)

   For more clarification are you wanting to couple your case management software to our servers that collect the data, or wanting the ability to download data from our servers in xls or csv format to import into your case management software?
   a. The preferred approach is a secure, two-way data exchange enabling the OSPS case management system to both send and receive key information, including client identifiers, device assignments, enrollment dates, alert details, and status updates. While file-based transfers (e.g., XLS/CSV) may be acceptable as a temporary or contingency solution, the long-term objective is to establish automated, API-based integration utilizing standardized data formats and compliant with all OSPS IT security and data-sharing requirements. OSPS will work collaboratively with the selected vendor and its technical team to define data elements, mapping specifications, and transfer protocols during the implementation phase.